

GUIDE TO STAINS

This is intended as a guide only. However, a few points to stress include:

- **Never use any detergents such as dish washing liquids, soap or other cleaners recommended for general household use.** Although they may clean your carpet superficially, they will almost certainly cause problems such as loss of colour and might also harm the pile and/or backing of your carpet.
- If you do use cleaning products, make sure they are **Woolsafe** approved www.wool-safe.org
- Never over wet the stain
- Always apply cleaning agents to a cloth and never directly on to the stain
- Periodically, your carpet should be given a deep clean and for this it is best to engage the services of a professional carpet and upholstery cleaning company.

Look at the list below and click on the stain relevant to you for advice on how to possibly remove it. Those marked with an asterisk may be difficult to remove completely

Bleach *

- Blot up with tissues or a clean white cloth
- Apply cold water
- Blot – do not rub
- Leave to dry
- It may then be necessary to call in an approved professional carpet cleaner

Blood

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot- do not rub
- Brush up the pile
- Leave to dry

Butter

- Scrape up with a blunt knife
- Apply Woolsafe approved spot remover for grease/oil stains
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Chewing Gum

- Scrape up with a blunt knife
- Apply chewing gum remover, either a solvent or a freeze type
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile

Chocolate

- Scrape up with a blunt knife
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for grease/oil stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Coffee *

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved spot remover for water-based stains
- Rinse with clear, cold water
- Brush up the pile
- Leave to dry

Cola

- Blot up with tissues or a clean white cloth
- Apply cold water
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Felt Tip Pen *

- Apply Woolsafe approved spot remover for grease/oil stains or white spirit or a turpentine substitute
- Rinse with clear, lukewarm water
- Blot – do not rub
- Brush up the pile and cover with clean white cloth or tissues
- Leave to dry

Furniture Polish *

- Scrape up with a blunt knife
- Apply Woolsafe approved spot remover for grease/oil stains
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Glue *

- Scrape up with a blunt knife
- Apply nail varnish remover or acetone
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Gravy and sauces

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Herbal Tea

- Blot up with tissues or a clean white cloth
- Apply cold water
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Ink – Fountain Pen *

- Blot up with tissues or a clean white cloth
- Apply cold water
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile and cover with clean white cloth or tissues
- Leave to dry

Ink – Ballpoint Pen *

- Blot up with tissues or a clean white cloth
- Apply surgical spirit – (ethyl alcohol or ethanol)
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Ketchup

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Cosmetics *

- Scrape up with a blunt knife
- Apply Woolsafe approved spot remover for grease/oil stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Milk *

- Blot up with tissues or a clean white cloth
- Apply warm water
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

If this does not work, call in an approved professional carpet cleaner

Nail Varnish *

- Blot up with tissues or a clean white cloth
- Apply nail varnish remover or acetone
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Oil and Grease

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved spot remover for grease/oil stains
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Paint – emulsion

- Blot up with tissues or a clean white cloth
- Apply cold water
- Blot –do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Paint – oil based *

- Blot up with tissues or a clean white cloth
- Apply white spirit or a turpentine substitute
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Polish – Furniture and Shoe *

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved spot remover for grease/oil stains
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Wine *

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Do not pour white wine on red wine – it is a myth!

Salad Dressings

- Blot up with tissues or a clean white cloth
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Brush up the pile

- Leave to dry

Tea

- Blot up with tissues or a clean white cloth
- Apply cold water
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Urine (fresh spillage)

- Blot up with tissues or a clean white cloth
- Apply cold water
- Blot – do not rub
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry

Old stains are likely to require the expertise of a professional carpet cleaner.

Vomit *

- Scrape up with a blunt knife
- Apply Woolsafe approved carpet shampoo solution as per manufacturer's instructions
- Blot – do not rub
- Apply Woolsafe approved spot remover for water-based stains
- Blot – do not rub
- Rinse with clear, cold water
- Blot – do not rub
- Brush up the pile
- Leave to dry